



CARING FOR YOUR TIMBER DECK

Simple care to help protect the appearance, performance and service life of your timber deck.

IMPORTANT AFTER INSTALLATION

If your deck has been oiled, stained, or sealed, allow the finish to cure fully before heavy use, wet cleaning, covering the surface, or placing heavy furniture. Cure times vary by product and weather conditions, so follow the handover advice and the coating manufacturer's instructions.

SIMPLE CARE SCHEDULE

WHEN	WHAT TO DO	WHY IT MATTERS
Regularly	Sweep away leaves, dirt and debris. Clean spills promptly.	Reduces staining, trapped moisture and organic build-up.
Every few months	Check fixings, boards, edges and high-wear areas.	Helps identify movement, splinters or coating wear early.
About every 12 months*	Inspect the finish and re-oil/recoat when required.	Maintains protection from weathering and helps preserve appearance.
After severe weather	Remove debris and inspect for damage or loosened boards.	Allows issues to be addressed before they worsen.

ROUTINE CLEANING

A clean deck is easier to maintain and less likely to hold moisture or contaminants against the timber.

Sweep first

Use a soft-bristled broom to remove leaves, soil, grit and other debris.

Wash gently

Use clean water and, when needed, a cleaner suitable for exterior timber and the existing coating. Follow the product label.

Clean spills early

Food, grease, drinks, bird droppings and plant matter should be removed as soon as practical to reduce staining.

Keep gaps clear

Do not allow leaves, soil or mulch to build up around or between deck boards.

PROTECTING THE FINISH

Timber is a natural material and will change in appearance as it is exposed to sun, rain, temperature changes and normal use. A suitable exterior decking oil or stain helps slow weathering and makes ongoing care easier.

SIGNS IT MAY BE TIME TO RECOAT	BEFORE YOU RECOAT
Finish looks dull or patchy Colour is fading or timber is greying Surface feels dry or rough Water soaks in rather than beading (where applicable to the coating) High traffic areas show visible wear	Confirm the existing coating and product compatibility Clean and prepare the surface as directed by the coating manufacturer Allow timber to dry to the required condition before coating Test a small, inconspicuous area if changing products Apply only in suitable weather and follow label recoat/cure times

HELP PREVENT AVOIDABLE DAMAGES

Avoid trapped moisture

Use pot feet or stands and allow airflow beneath planters, mats and outdoor items. Do not leave wet covers, leaf piles or saturated materials sitting on the deck.

Protect high-use areas

Lift rather than drag furniture. Use non-staining furniture feet or pads and check them periodically for grit.

Be careful with pressure washing

High pressure, a narrow nozzle or cleaning too close to the boards can damage fibres and coatings. Prefer gentle cleaning unless the coating/timber supplier specifically permits pressure washing.

Use suitable cleaners

Avoid harsh chemicals, strong bleach solutions, solvents or household cleaners unless they are specifically approved for the timber and coating system.

Manage heat and fire

Keep hot items, open flames, fire pits and BBQ heat sources adequately separated from timber and follow appliance clearances.



WHEN TO CONTACT JUST QUALITY

Contact us if you notice a concern that appears structural or installation-related, including significant board movement, loose or protruding fixings, damaged structural components, or unusual movement in stairs or balustrades. Where safe to do so, stop using the affected area until it has been assessed.

KEEP A SIMPLE MAINTENANCE RECORD

Keep receipts and note the date and product used whenever the deck is cleaned, prepared or recoated. This makes future maintenance easier and provides a useful record of ongoing care.

WARRANTY & MAINTENANCE

Just Quality products must be cared for and maintained appropriately and in line with manufacturer recommendations. Failure to carry out normal preventative maintenance may affect warranty coverage. Keep receipts or records of cleaning and recoating products used, and refer to your contract and current warranty terms for full details.

Thank you for choosing Just Quality! We hope you enjoy your timber deck for years to come.

For any further questions, please contact us on 1300 813 813.

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